

# Privacy Policy

GetAnna sp. z o.o.

Last updated: 07.05.2018

GetAnna sp. z o.o. ("GetAnna" "we" "our" or "us") respects your privacy and is committed to protecting it through our compliance with this privacy policy.

Please note that by visiting or using <https://getannanow.com/>, <https://getanna.pl/> (the „Websites”), our web and mobile applications (the „Applications”) and/or various other related features, functions, software, applications, websites and networks (collectively, the „Services”) provided by GetAnna, you are accepting the practices described in this privacy policy.

This Privacy Policy addresses how GetAnna handles personal data obtained from it's Users through any of the Services. It does not regulate practices regarding data about Users' potential clients (the „Leads”), as GetAnna is not the Administrator of Leads' data, as specified in „Regulamin” (Terms of Services) available on GetAnna website.

## Minors under the age of 18

Neither the Site nor the Applications are intended for minors under 18 years of age. No one under age 13 may provide any information on or through the Site, the Applications or the Services. We do not knowingly collect personal information from children under 13. If you are under 18, do not use or provide any information on or through the Site, the Applications or the Services or any of its features/register on the Site or the Applications, use any of the interactive or public comment features of the Site, the Applications or the Services or provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at [hello@getanna.pl](mailto:hello@getanna.pl)

## What data is collected

- Information by which you may be personally identified – your name, surname, telephone number, email address - those are required for communication with you, and to provide you the Services you requested
- Your password or passwords to our Applications and Services, encrypted with a one-way, cryptographic hash function - required for user authentication (that is, to prove that you are indeed you)
- Your password or passwords to other applications (for example external CRMs, marketplaces etc.) in order to integrate with them and provide you additional services, such as updating your CRM's database with data processed by GetAnna.
- Information that is about you, but individually does not identify you, such as IP address, date and time of visit - we need those to identify problems in your connection with our servers, and to monitor traffic against potential attacks.
- Usage information, including how you use our Websites, Applications and Services (such as how do you browse data in our Applications, or which pages of our Websites you open) in order to improve our Services, and fix possible bugs within them.
- Device information such as the hardware model, operating system version, browser type, language, wireless network, and mobile network information (including the mobile phone number) that we may need to reproduce a bug if you encounter it, and adjust our software to devices of our users - including mobile notifications from the system.
- Unique device identifiers - required for push notifications
- Location information when you use the Applications or the Site to provide you services customized for your requirements
- About your internet and mobiles connections, the equipment and operating system you use to access the Services, the Applications and the Site usage details
- Informations about your Company, including it's name and NIP, or other data required for payments
- Your bank account number, if it will be required for payments

## How is the data collected

- Directly from you when you provide it to us.
- Automatically as you navigate through or use the Site, Applications and the Services. Information collected automatically may include usage details, IP addresses and information collected through cookies and other tracking technologies.
- From third parties, for example, our customers, business partners and other third parties that provide us or you with certain services.
- Certain web transactions may also involve you calling us or our calling you. Please be aware that we may monitor and in some cases record such calls for staff training or quality assurance purposes.
- Through Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of the Site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to the Site.
- In the future, we may use other tracking technologies for automatic data collection.

## Third-party responsibilities and services

We may use or partner with other third party companies, agents or contractors for various purposes in connection with our business and operations (“Service Providers”), including, billing and payments, relationship building, the marketing and growth of our business and the performance of services on our behalf, such as gathering and analyzing information and the provision of services to you. In the course of performing these responsibilities and providing such services, these other companies may have access to your information. We may also share information, including your information, with these Services Providers in order to enable them to perform these responsibilities and to provide these services.

## Disclosure of your information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To our customers in connection with the Services.
- To Service Providers, contractors and other third parties we use to support our business, including credit card payment processors and marketing support.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of GetAnna's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by GetAnna about users of the Site or the Applications is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To comply with any court order, law or legal process, including to respond to any government or regulatory request.
- To enforce or apply the Terms and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of GetAnna, our customers or others.

## **Choices about how we use and disclose your information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent.

## **Accessing and correcting your information**

You can review and change your personal information by logging into the Applications and visiting your account profile page.

You may also send us an e-mail at [hello@getanna.pl](mailto:hello@getanna.pl) to request access to, correct or delete any personal information that you have provided to us. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

If you delete your User Content from the the Applications or the Site, copies of your User Content may remain viewable in cached and archived pages, or might have been copied or stored by other users of the Servers, the Applications or the Site. Proper access and use of information provided on or through the Site, the Applications or the Services, including User Content, are governed by „Regulamin”.

## **Data security**

We understand that the security of your personal information is important. We provide reasonable administrative, technical, and physical security controls to protect your personal information. However, despite our efforts, no security controls are 100% effective and GetAnna cannot ensure or warrant the security of your personal information. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Site.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of the Site and/or or the use of the Services and the Applications, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Applications or the Site. The information you share in public areas may be viewed by any user of the Applications or the Site.

## **Changes to our privacy policy**

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the home pages of the Applications or the Site for at least 30 days. If we make material changes to how we treat our users' personal information that are materially less protective than provided in this policy, we will use reasonable efforts to notify you by e-mail to the e-mail address specified in your account and/or through a notice on the home pages of the Site and to attempt to get your consent to the changes. The date the privacy policy was last updated is identified above. You are responsible for ensuring that we have an up-to-date active and deliverable e-mail address for you, and for periodically visiting the Site and this privacy policy to check for any changes. Like our „Regulamin”, your use of the Services, the Applications or the Site, and/or continued use of the Services, the Applications or the Site after our efforts to contact you means that you agree to be bound by such changes.

## **Survival**

The policies indicated in this privacy policy will remain effective, even if the Terms and the agreement between us are terminated and you are no longer using the Services, the Applications or the Site.

## **Contact information**

To ask questions or comment about this privacy policy and our privacy practices or need to reach us for any other reason, you may contact us by e-mail at [hello@getanna.pl](mailto:hello@getanna.pl)